

# UPTON WOOD FLOORING

## Maintenance of Lacquered Floors

### General Maintenance

Wood is a natural product and it will change in appearance and colour over time as it matures. Follow these guidelines and maintain the natural beauty of your floor:

- Dirt, dust and grit are cleaned off hardwood floors by using a vacuum cleaner fitted with a hard flooring "brush" head or a Microfiber "Mop". Lacquered floors do not necessarily require any further specialist treatment on a regular basis. Use as little water as possible – almost dry wipe the floor if necessary. Immediately remove any spilled water from the floor. Always dry the floor.
- Prevent accumulation of grit and abrasive dust which can scratch and dull the lacquered surface. Do this with regular sweeping and vacuuming and by installing barrier mats inside and outside all external door ways.
- Protect all furniture with felt pads to avoid any scratching with movement.
- Wipe up any spilled liquids and avoid any standing water or liquid as wood will absorb liquid and expand (which could affect the stability of the floor). Any stains should be removed while wet with a clean damp cloth.
- Avoid use of wax or oil-based detergent or abrasive household cleaners. These can be abrasive and damage or dull the surface and can leave a dangerous slippery film.
- If using a mop and bucket with a mild soap solution to clean the floor, avoid introducing too much water ensuring that the mop is well wrung out and almost dry before application.

### Cleaning of Light or Medium Traffic areas

Vacuum, dry mop or sweep to remove any loose dirt or grit. If you vacuum, use a brush attachment. If you dry-mop using a wood floor cleaning pad or Micro-fibre cleaning "mop", remember to remove any loose dirt or grit afterwards. Rinse with water and wring out the pad thoroughly before cleaning with suitable Wood Floor Cleaner (such as Dr Schutz Wood and Cork Floor Cleaner or BONA Wood Cleaner).

Use a slightly dampened, well wrung-out wood floor cleaning pad, and thoroughly clean the floor surface with your mop. Finish one area before moving on to the next. When your cleaning pad becomes soiled, rinse it with water and wring out thoroughly before you continue cleaning. If the pad becomes excessively soiled, launder and replace it with a clean one to avoid streaking.

If the lacquer starts to show signs of wear, apply a thin coat of refresher (such as Bona Freshen Up) according to manufacturers recommendations. This will apply a very thin coat of lacquer to help protect the original lacquer coating.

### Cleaning of high traffic areas

Cleaning High traffic areas, such as retail environments, requires the use of a Scrubber / Dryer. These machines lift and remove any dirt rather than redistributing it. If alkali cleaners are used, the floor should be neutralised and all residue lifted. Alkali cleaner residue will attract and hold dirt therefore the use of such products is only recommended if used with a Scrubber / Dryer. Mopping is **not** recommended with such products. Some cleaning agents (such as Karcher RM 746) leave a sacrificial coating which is replaced by the Scrubber / Dryer with each application. This form of maintenance is recommended.

Every three to four months, we recommend the application of a thin coat of refresher (such as Bona Freshen Up) according to manufacturer's recommendations. This will apply a very thin coat of lacquer to help protect the original lacquer coating. Before application ensure that the floor is thoroughly cleaned so as not to lock in any detergents or dirt.

### Important note

Always keep the amount of water used to clean the floor, to an absolute minimum and in all cases, ensure that the chosen method of cleaning is not detrimental to the floor or the lacquer coating.